

Gateway Community Health Centre

Service Integration Partners 2009-2010

Integration Partner	Program Description	Strategy	Program Start Date	Type of Integration	Funding Arrangement	Linkage to Gateway
PRIMARY CARE						
VON - SMILE Program (Seniors Managing Independent Living Easily)	A SE regional long-term functional support program, administered by the VON and funded by the SE LHIN. This program offers individualized care plans & budgets to address the needs of each senior admitted to the program that supports access to instrumental activities of daily living with flexibility in service delivery modalities.	Alternate level of care Aging at Home	October 2008	Vertical	There is no additional funding attached to the provision of this assessment service by Gateway. Costs to Gateway include RPN assessment time and travel costs associated with home visits.	Gateway is a SMILE partner. Two RPNs are trained on Rai-CHA assessment tool as well as data entry. Our role as a SMILE partner is to provide the Inter-Rai CHA assessment of clients from Central Hastings referred to the program. The assessment is forwarded to the VON for eligibility determination. GCHC is also a portal for information regarding the SMILE Program for Central Hastings.
Geriatric Interprofessional Interorganizational Collaboration With Providence Villa	Project aimed at enhancing the care of frail seniors in primary care by providing education and tools for assessment and support to providers.	Alternate level of care Aging at Home	2008	Vertical	Initiative is funded by the Ministry of Health and tasked to the Regional Geriatric Programs of Ontario. Education provided by Providence Villa.	Gateway RPN is the lead for this project. RPN has been educated/trained at 4 workshops. Education and tools were provided to strengthen the provision of primary care to the frail elderly. Implementation has enabled staff to conduct assessments on frail elderly clients both in the clinic and through home visits, and refer to appropriate community resources. Fall Prevention is referred to the CCAC.
Hastings & Prince Edward Counties Health Unit (Dental Unit) Belleville & Quinte West Community Health Centre	In keeping with the oral health announcement, we are developing a joint partnership with HPECHU for the provision of treatment to low income families, especially children. Program will initially focus on children from low income families, up to 18 years of age.	Poverty Reduction	Pending	Vertical	Funding proposal submitted by the HPECHU to MOHLTC. Joint business plan is in development.	Joint program between Belleville & Quinte West CHC, Gateway CHC, and HPECHU is currently developing a shared care model.
Centre for Addiction and Mental Health (CAMH) (Smoking cessation)	<u>STOP Study</u> -- Research study conducted between CAMH and GCHC to assist individuals to quit smoking, utilizing nicotine replacement therapy (NRT) and counseling.	Chronic Disease Prevention & Management	2007- March 2009.	Vertical	NRT provided by CAMH. GCHC NP provided counseling.	Initiative was successful. Eligible subjects for the Study were provided with 10 weeks of free nicotine replacement (Nicoderm patch or Nicorette Inhaler) and counselling from Nurse Practitioner to help with smoking cessation. For 2010/11, the Nurse Practitioner is integrating a revised program for clients and community with emphasis on quitting.
VON contracted for seasonal flu clinic.	The VON is contracted to deliver flu vaccination as coordinated by GCHC for GCHC clients and the community at large. Contracting occurs so as not to decrease access to primary care services by GCHC primary care providers.	Reduce wait times in Emergency Rooms	2005 2009 65 + vaccine provided by GCHC.	Vertical	MOHLTC provides Gateway with cost per immunization. Funding covers the cost for staffing and supplies.	Contracted VON nursing staff to deliver the vaccine under GCHC's direction and coordination. In 2009, vaccine delivered by GCHC providers due to focus on those aged 65+ only.
HPECHU (Sexual Health)	GCHC physician and Nurse Practitioner provide advice, counselling, contraceptives and PAP screening to teen students of Centre Hastings Secondary School at the Madoc Health Unit. Ongoing telephone advice available to students through GCHC sexual health team.	Primary Care	1998 to present	Vertical	HPECHU contracts services from GCHC. Pre-LHIN contract with the Health Unit for this service.	GCHC is providing an outreach service to teenagers in Central Hastings that promotes sexual awareness, counselling and prevention and impacts on reducing teenage pregnancies and STDs.
Moira Place LTC	GCHC physicians provide medical support for residents of Moira Place.	Alternate Level of Care	July 2009	Vertical	No direct funding.	Clients transition to new residence without interruption of care and maintain continuity of care. Sustain availability of GCHC primary care services while sharing physician resource with LTC under separate funding contract.
Quinte Health Care (QHC) Belleville	Physician visits	Primary Care	Since 1990	Vertical	No direct funding	GCHC clients admitted to hospital are visited by their GCHC physician on a weekly basis. Physician hospital visits promote/bridge continuity of care between hospital and home.

Gateway Community Health Centre
Service Integration Partners 2009-2010

Integration Partner	Program Description	Strategy	Program Start Date	Type of Integration	Funding Arrangement	Linkage to Gateway
EARLY YEARS						
Kiwanis Club of Tweed (funding)	<u>Back Pack Program</u> - This program provides local elementary & secondary school students in financial need with fully stocked back packs to return to school.	Youth at Risk	Since 2004	Vertical	Annual cash donations from the Kiwanis of Tweed, the Gateway staff/Board and the community, for the purchase of back packs and schools supplies. Kiwanis donated funds to support the March Break program.	Health promotion strategy that links those in poverty to education and literacy. Since 2004, more than 253 back packs have been provided to children in our communities.
	<u>March Break Program</u> – Designed to meet the unique needs of students grades 4 to 6 during March Break when no local programs or activities for this age group are available. The two-day program includes community outings, nutritious snacks/lunches and lots of fun and exciting activities.	Youth at risk	March 2010	Vertical		Nineteen local students participated in the two-day program.
Children’s Mental Health Services Ontario Works Free Wesleyan Methodist Church Madoc	<u>Babies & Beyond Program</u> - This program is designed to meet the needs of pregnant teens and young parents. Teens attend weekly group for support to obtain high school credits, learn about prenatal health, child development, parenting tips, nutrition and personal well-being.	Youth at Risk	November 2007	Vertical	Ministry of Youth & Children’s Services flows funds to Children’s Mental Health Services (CMHS). CMHS flows funds to GCHC as TPA according to established operating budget to cover transportation, food costs, childcare and supplies. Free space is provided by the Wesleyan Free Methodist Church in Madoc.	Since the program started, it has helped over 25 young parents and their children. GCHC provides Early Years RN to co-facilitate the program in Central Hastings. Other facilitators include the LEAP Coordinator for Ontario Works and a Children’s Mental Health Caseworker. This program serves high needs teen families.
Community Development Council of Quinte (CDCQ)	<u>Good Food Box & Good Baby Box</u> - This food security program provides access to healthy, nutritious every day grocery staples for a fraction of retail cost. On a monthly basis, anyone in the community can access the program by pre-ordering the boxes. The Good Baby Box is designed specifically for meeting the needs of infants/toddlers less than two years of age and can be ordered weekly.	CDPM	Since 2002	Vertical	No additional cost to Gateway.	GCHC functions as a depot for the Tweed community by facilitating the ordering and distribution of the Good Food Box and Good Baby Box to help support those with food security issues. Good Food Box orders are placed by members of the area’s communities and delivered by CDCQ to GCHC for pick-up. Families with infants/babies can customize their Good Baby Box orders according to baby’s diaper size and personal care needs. They also have the option of ordering once a week and pick up their orders at GCHC.
Central Hastings OPP	<u>Car Seat Safety Clinics</u> - Car seat clinic provides participants using child/infant seats to have both seats and installation inspected by trained and certified Car Seat Technicians. Information and resources are also provided as needed.	Prevention	2007	Vertical	Advertising costs (print & radio) paid by OPP. Gateway staff participate in clinics 3 times per year.	GCHC EY Nurse and Health Promoter are certified car seat technicians. GCHC and OPP conduct random highway car seat inspections. GCHC staff provide individual car seat inspections to pre-natal moms, new moms, and GCHC clients through scheduled appointments.
Lennox & Addington Resources for Children (LARC) – Ont. EY Centre	<u>Toy Lending Library</u> - Every two weeks, participants attending playgroups/ cradling arms programs have access to borrowing toys, equipment and resources	Growth & Development Access to	2003	Vertical	No funding required.	LARC’s resources such as toys and equipment are made available during Gateway’s Play Group Programming and signed out by Central Hastings families. In total, 460 child resources were loaned to families attending GCHC

Gateway Community Health Centre
Service Integration Partners 2009-2010

Integration Partner	Program Description	Strategy	Program Start Date	Type of Integration	Funding Arrangement	Linkage to Gateway
	through LARC's Toy Lending Library Program.	Resources				playgroups.
Lennox & Addington Resources for Children (LARC) – Ont. EY Centre	<u>Early Literacy Specialist</u> - The Early Years Literacy Specialist provides ongoing resources and support to EY programming regarding Early Literacy.	Growth & Development Access to Specialists	Since 2006	Vertical	Free to participants. No additional cost to Gateway.	The services of an early literacy specialist have been integrated into Gateway's EY literacy programming. Participating families can access ongoing early literacy information and resources to support the growth and development of their children.
Gleaners Food Bank Salvation Army (Tweed) Proctor & Gamble (product donations)	<u>Community Cupboards</u> - This program provides lower resourced families with children emergency access to food and personal care products. Providing access to higher cost personal care products allows families to redirect their resources to food.	Food Security for at risk families	Since 2007 – ending 2009 April 2009 Since 2007	Vertical Vertical Vertical	GCHC donates used ink cartridges to Gleaners to assist them with raising food dollars. Salvation Army will provide non-perishable food items 2-4 times per year to stock the cupboard. Personal care/hygiene products donated by P&G 2-3 times per year.	In 2009/10, Gateway served 23 families (63 individuals) through the community cupboards. Individuals in need of food or household supplies that have already exhausted all other means of support and funding through community food banks and services. Requests for access to the cupboards are usually after hours when other facilities are closed or at the end of the month when funds tend to run out. Gateway also makes referrals to the Salvation Army food bank for regular food access as well as referrals for food hampers to avoid duplication. Personal care donations from Proctor & Gamble are maintained in our GCHC community cupboard to help service our less resourced clients.
Hastings and Prince Edward County Health Unit (HPECHU)	<u>Prenatal Classes</u> - Expecting parents have access to prenatal classes locally on a quarterly basis or as needed.	Primary Care	Since 2002	Vertical	Health Unit provides curriculum, print materials, lending library, & supplies to implement activities. GCHC EY RN provides prenatal education.	This past year the EY RN provided prenatal education to 10 pregnant women and 11 of their partners. In 2009/10, GCHC became the lead for prenatal classes, remaining in partnership with the HPECHU for curriculum and promotional materials for healthy pregnancy, parenting & breast feeding as well as labour and delivery education.
Central Hastings Family Health Team (Madoc)	<u>Prenatal Classes</u> - Educational sessions on labour and delivery for expectant couples in Central Hastings.	Primary Care	New 2009	Vertical	No additional funding	Gateway is the lead for labour & delivery and partners with the FHT in Madoc to provide access to classes for expectant couples in Central Hastings. Sessions are offered 3 times per year or as required. FHT Madoc refers clients for service and provides space for the EY RN to meet with clients.
Prince Edward County Family Health Team	<u>Prenatal Support</u> – This prenatal partnership shares Gateway resources with the Prince Edward County FHT to facilitate teaching of labour and delivery classes.	Primary Care	2009	Vertical	Cost share bulk purchasing of resource materials for classes.	Gateway shares both resource material and knowledge between practitioners teaching prenatal classes in their respective areas.
Tweed Municipality (in kind program space)	<u>Tweed Playgroup/Cradling Arms Program</u> - Families and caregivers of infants, toddlers and preschool children have an opportunity to attend an informal, play based drop-in group that meets the needs of the growth and development of their children. Each group is facilitated by an Early Childhood Educator and a Registered Nurse.	Growth & Development Access to Services	November 2008	Vertical	Municipality of Tweed provides in-kind space for Gateway's EY Programs.	In-kind community space to facilitate the Tweed program, as well as ongoing storage of program toys and equipment. Some 113 parents & children participated for a total of 829 visits to this program in 2009/10.
Marlbank Guild (in kind program space)	<u>Marlbank Playgroup/Cradling Arms</u> - Families and caregivers of infants, toddlers and preschool children have an opportunity to attend an informal, play based drop-in group that meets the needs of the growth and development of their children. Each group is facilitated by an Early Childhood Educator and a Registered Nurse.	Growth & Development Access to Services	Since 2004	Vertical	Marlbank Guild provides in-kind space for Gateway's EY Programs.	In-kind community space to facilitate the Marlbank program, as well as ongoing storage of program toys and equipment. Some 49 parents & children participated for a total of more than 700 visits to this program in 2009/10.

Gateway Community Health Centre
Service Integration Partners 2009-2010

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Municipality of Marmora & Lake (in-kind program space)	<u>Marmora Playgroup/Cradling Arms Program</u> - Families and caregivers of infants, toddlers and preschool children have an opportunity to attend an informal, play based drop-in group that meets the needs of the growth and development of their children in their local community. Each group is facilitated by an Early Childhood Educator and a Registered Nurse.	Growth & Development Access to Services	Since 2004	Vertical	Municipality of Marmora & Lake provides in-kind space for Gateway EY Programs.	In-kind community space to facilitate the Marmora programs, as well as ongoing storage of program toys and equipment. Some 96 parents and children participated in 2009/10 for a total of over 1300 visits.
St. Peter's Presbyterian Church (in-kind program space)	<u>Madoc Playgroup/Cradling Arms</u> - Families and caregivers of infants, toddlers and preschool children have an opportunity to attend an informal, play based drop-in group that meets the needs of the growth and development of their children in their local community. Each group is facilitated by an Early Childhood Educator and a Registered Nurse.	Growth & Development Access to services	Since 2003	Vertical	Church provides in-kind space for Gateway's EY Programs.	In-kind community space to facilitate the Madoc program. As well as ongoing storage of program toys and equipment. Some 214 parents and children participated in 2009/10 for a total of 2600 visits.
Quinte Children's Treatment Centre (QHC) – Preschool Speech & Language Program Family Space Quinte Inc. (in-kind space) LARC (Lennox & Addington Resources for Children) – Ont. EY Centre	<u>Literacy Café</u> - A Speech, Language & Literacy Café is an opportunity for families to speak with a Speech-Language pathologist (QHC), Resource Consultant (Family Space) and an Early Literacy Specialist (LARC). Families participate in storytelling, language-rich activities, and suggestions on how to encourage and support their child's language and literacy skill development. Speech & language professionals provide consultation to families annually in Madoc, Marlbank, Tweed & Marmora.	Youth at Risk Growth & Development Access to Services	Since 2006	Vertical	In-kind space provided by Family Space Quinte Inc. Value added without additional cost to Gateway.	Families who participate in the Literacy Café's facilitated through EY play groups and cradling arms. Children at risk of developmental delays or children with special needs are assisted and referrals provided as needed. Gateway's EY Program has hosted 12 Literacy Cafés in the past 3 years.
Hastings/Prince Edward Counties Health Unit -- Healthy Babies/Healthy Children Program	<u>Home Visiting Program</u> - An additional support for high-risk families attending Cradling Arms programming. At-home visits can be arranged.	Youth at Risk Access to Services	Since 2003	Vertical	No funding.	Public Health Nurses visiting families enrolled in the Healthy Babies/Healthy Children Program are all referred to Gateway's Cradling Arms program
LARC (Lennox & Addington Resources for Children) – Ont. EY Centre	<u>Literacy Program</u> - Training for adults designed to teach hands-on activities that allow parents to create practical material that could be used at home to encourage early literacy with their children. Target is children in lower resourced families at risk of having difficulty at school. Offered when needed.	Youth at Risk	2009	Vertical	Shared resource.	The Literacy program was co-developed by Gateway EY Childhood Developmental Worker & LARC and is conducted by staff from both organizations at the Marmora Library.

**Gateway Community Health Centre
Service Integration Partners 2009-2010**

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LARC (Lennox & Addington Resources for Children) - Ont. EY Centre Madoc Nursery School & Day Care Sacred Heart Catholic School – Marmora (funded training)	<u>ESSO Family Math Project</u> - A community-based math program to enable families to support their children's math education for JK to Grade 2. Family math sessions educate parents to work and play with their children to develop positive attitudes towards math.	Youth at Risk	2009	Vertical	GCHC facilitator training funded through Parent Council of Sacred Heart Catholic School. Program delivered from existing Gateway ECE. No cost to families.	Program is facilitated by staff from LARC, Madoc Nursery School & Day Care and Gateway EY Childhood Educator. Program is held at the Public School in Marmora.
LARC (Lennox & Addington Resources for Children) – Ont. EY Centre	<u>Volunteer Coordinator</u> – is situated at GCHC and is responsible for recruiting, mentoring, and supervising volunteers in collaboration with the EY Team and administration of the volunteer program.	Access to Services	July 2008	Vertical	Service agreement between Ontario EY LARC and GCHC for P/T salary and costs of supplies.	Gateway received funding for 10 hours per week for a Volunteer Coordinator and the costs of supplies for Early Years playgroups in Central Hastings. Unfortunately, LARC is no longer able to fund this position and the partnership will end as of March 31, 2010. Gateway has assumed the costs for the Volunteer Coordinator's 10-hour per week position.
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REGISTERED DIETITIAN/ NUTRITIONIST						
Kingston Frontenac Lennox and Addington Public Health Country Roads CHC	KFL&A runs the <u>Southeastern Ontario Dietetic Internship</u> through which two dietetic interns are placed at GCHC for a 4-5 week rotation.	Increase HR capacity	Aug 1999	Vertical	No additional cost to Gateway.	The Dietitian acts as preceptor for the interns and provides them with opportunities for experience in the field of community nutrition. Effective April 1, 2010, Gateway will utilize a Nutritionist and the preceptor activity for Dietetic Interns will end.
	Nutritionist audit by Country Roads CHC Dietitian	Quality of Care	2009	Horizontal	No additional cost to Gateway.	The Country Roads Dietitian completes an on site audit of the Nutritionist's work through the ECR audit and one-on-one evaluation.
St. John's United Church, Tweed Municipality of Marmora and Lake	<u>Community Kitchen</u> – open to all members of the community and focuses on using local produce and the preparation of economical, healthy meals.	CDPM Food Security	New 2009 monthly	Vertical	Participant cost varies by menu choices but ranges from \$10 to \$12 Free space is provided by the church and municipality.	Gateway conducts a 4-week workshop aimed at teaching participants how to "Stretch Your Food Dollars", food preparation and making healthy choices. Community Kitchens are held monthly to practice skills learned in the workshop. Two sessions are held monthly - one for meal planning & grocery list development, and the second for actual cooking.
Dr. Jamieson, Family Physician	Dr. Jamieson is a Warkworth physician who refers clients to the Dietitian for Nutrition Counseling and the diabetes education program.	Primary Care CDPM	Aug 1999	Vertical	No additional cost to Gateway.	This family physician once had a practice in Marlbank and when he moved many of his clients followed him. He continues to refer diabetes patients and those with specific nutritional needs to GCHC for dietetic services. Many of these patients have been repatriated.

Gateway Community Health Centre
Service Integration Partners 2009-2010

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HEALTH PROMOTION						
Centre Hastings Secondary School	<u>Healthy Transitions</u> – Annual speaker/workshop presentations on subjects pertinent to moving from high school to working/college or university such as healthy eating, mental health, taking care of finances, street smarts, jobs and resumes.	Youth at Risk	May 2008 One session offered each day over the course of a week	Vertical	GCHC budgeted program cost shared with Centre Hastings Secondary School.	At the 2009 event, a different presentation was given each day facilitated by a nutritionist, yoga instructor, self-defense instructor, and time-management expert. Session designed in collaboration with students' identified needs.
Tweed Hungerford Senior School St. Carthagh Catholic School	<u>After School Program</u> - The two local area schools assist GCHC with promotion and participant recruitment for our After School Program. This program is geared towards grade 7 & 8 students particularly those struggling with one or more of the determinants of health. The program focuses on healthy eating, physical activity, community engagement, social skills and self-esteem.	Youth at Risk	October 29, 2008	Vertical	Free to participants. Funded from existing Gateway resources. Program supported by private recreational enterprises in the community (i.e., free or reduced rates). High School volunteers help support the program.	This program brings concepts of health promotion and healthy lifestyle choices to the youth of our community. With the collapse of the Youth Committee of the Township of Tweed, a gap was identified in service provision to the youth of the community. This program targets youth in our area who do not or cannot access regular recreational opportunities or youth programs due to one or more barriers to health. Focus is on youth-at-risk. Evaluation with teachers and parents on youth's ability to integrate changed behaviours into the home and school.
Tweed Library	<u>Tutoring Support Program</u> - This program was piloted by the Health Promoter to provide additional academic/homework support to 10 local grade 3-5 students.	Youth at Risk	January 2010	Vertical	Use of space at library and issuance of library cards. Three volunteer educational assistants, one trained community member and one retired teacher provide tutoring.	This program is aimed at addressing literacy issues and is supported by Gateway volunteers. Students needing extra support were identified and recommended through both elementary schools. Gateway makes use of program space and access to books via the Tweed Library.
Community Care for Central Hastings (CCCH)	<u>Friendly Healthy Living</u> – An exercise program taught by the GCHC Health Promoter to Community Care Volunteers to deliver evidence-based exercises to seniors in various communities that enhance and maintain functional fitness, mobility and independence.	CDPM Aging at Home	September 2007	Vertical	No additional cost. Free to participants.	This program is building community capacity through volunteers to provide exercise programs to the frail elderly in their homes and/or at organized senior events. Eight trainers have been trained by GCHC and there are exercise programs operating in Madoc, Marmora, Stirling & Tweed by Community Care.
SEHC CDPM NETWORK • Gateway • Country Roads • Kingston • Merrickville	Joint initiative for chronic disease prevention and management (CDPM). The Network was created to establish a common framework, approaches and performance indicators to measure our effectiveness.	CDPM	June 2008	Horizontal	Shared resources – Gateway DMC & Gateway Program Director	This collaboration provides opportunities for sharing of knowledge and resources. CHCs have developed common indicators and approaches to building and maintaining best practices for Chronic Disease Prevention and Management. Strategies are integrated into individual CHC primary care practice.
SEHC CDPM Self-Management • SE CHCs (above) • Family Health Teams • Community Support Agencies	<u>Stanford Self-Management Program</u> – In collaboration with the SE CHCs, Gateway is delivering and promoting the Stanford Self-Management Program, designed to help individuals gain self-confidence in their ability to control their symptoms, and understand how chronic health conditions affect their lives.	CDPM	April 2008	Horizontal & Vertical	SE LHIN funding through Health Service Innovations Program (HSIP) Gateway shared resources - Program Director & DMC	Seven Gateway staff members (3 master trainers, 4 leaders) and 2 lay leader volunteers have been trained in the program. Training in the Stanford Self-Management Model is offered on an ongoing basis to FHTs and Community Support Agencies to enable them to provide self-management education to their clientele.

Gateway Community Health Centre
Service Integration Partners 2009-2010

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SECHC CDPM Stroke Prevention Strategy <ul style="list-style-type: none"> • SE CHCs + community partners • Heart & Stroke Foundation • HPEC Health Unit • CORE - Centre for Obesity, Research & Education 	<u>Stroke Strategy</u> – This chronic disease prevention project is developed through a collaborative approach between the CHCs in the SE Region, and the Chronic Disease Prevention & Management Network, in partnership with the Ministry of Health Promotion. The goal is to increase clients' knowledge and help them to reduce their risks for stroke and other chronic illnesses.	CDPM	2008	Horizontal	Ministry of Health Promotion provided funding for a shared program coordinator to develop a stroke strategy to be incorporated into primary care practice. Shared CHC resources.	Program Director and RPN developed program for Gateway to address modifiable risks with clients newly diagnosed with hypertension. Program goal was to increase knowledge of health promotion and disease prevention within the primary care team and integrate best practices into primary health care. The strategy ended March 31 st and the program has successfully been integrated into clinical care and is championed by the RPNs.
Moira Place – LTC Salvation Army (Food Bank)	<u>Community Gardens</u> – This project was created to improve food security for families and build partnerships between community members and organizations. The gardens provide an opportunity for families & individuals to grow produce, both for their own consumption and donation to the local food bank.	Food Security for At Risk Families Community Capacity Building	Spring 2009	Vertical	Moira Place donated use of land for community gardens. Gateway staff and volunteers coordinate program management, and solicit donations of tools & equipment from local businesses.	Gateway piloted a Community Garden established on Pomeroy Ave. in Tweed which was maintained by the GCHC Coordinator, volunteers and garden members from the community. Harvests have gone to garden members & Tweed Food Bank (Salvation Army). For 2010, a partnership with Moira Place was established to create a garden plot on their land. A summer student will coordinate the garden again this summer. Once again, a portion of the harvest will be donated to the Salvation Army food bank, and the Community Kitchen Program at Gateway CHC.
Alzheimer's Society of Belleville/Hastings/Quinte	<u>Caregiver Support</u> – to provide education and support to families and caregivers of those with Alzheimers.	Aging at Home Community Integration	2010	Vertical	Gateway provide space for program. Alzheimers Society provides staff, program material & education	Collaboration enables the provision of education and support to families and caregivers of persons with Alzheimers living in the Tweed area. The program is offered once a month and is promoted by GCHC health service providers through referral process.
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SOCIAL WORKER/THERAPIST						
MENTAL HEALTH SERVICES Hastings and Prince Edward Counties	Program offers individual counseling/case management to clients with serious mental illness and those who are developmentally challenged.	Mental Health Primary Care	1999	Vertical	Mental Health Services rents office space at Gateway. Share Psychiatrist.	Mental Health Services - Tweed Satellite Office is located at Gateway CHC. There are integrated referrals between GCHC Social Worker and Mental Health Services, for mental health services.
Dr. Maeve Fahy, Psychiatrist	Dr. Fahy provides assessment of referred clients and consultation with professional staff at GCHC.	Mental Health Primary Care	2000	Vertical	Gateway CHC funds the contract for provision of services.	Dr. Fahy visits Gateway one day per month to assess clients, conduct consultations, and review client medications. She provides recommendations and discusses ongoing care of clients with Gateway's social worker and/or primary care providers (physicians/NPs).

Gateway Community Health Centre
Service Integration Partners 2009-2010

Integration Partner	Program Description	Strategy	Program Start Date	Type of Integration	Funding Arrangement	Linkage to Gateway
e-HEALTH						
SE LHIN IT Leaders Group	The Group is comprised of representatives from hospitals, CCAC, Ontario MD, e-health, SE LHIN, OTN and SSHA. Its purpose is to discuss the implementation of the e-health strategy across the health sector in the SE LHIN.	e-Health	May 2009	Vertical	Shared resources – Gateway DMC participating on behalf of SE CHCs	Gateway DMC represents SE CHCs on SE LHIN IT Leaders Group. Participates and communicates e-Health strategy to CHCs. Plans and integrates within Gateway CHC.
Eastern Ontario Regional User Group (EORUG)	Provides a venue for the review of issues and concerns, development of best practices and sharing of expertise related to the utilization of CHC ECR software. In addition, to facilitate the transfer of information between provincial CHC committees, including the Performance Management Committee and ISTUG. Participants include the Data Management Coordinators (DMCs) and the Information Technologists (IT) from the Champlain and South East LHINs plus the Eastern Regional Decision Support Specialist (RDSS) and an Association of Ontario Health Centre's (AOHC) representative.	e-Health	Approx. 2004	Horizontal	Shared resources	Information is used to advance the CHC sector in the integration of an electronic client record (ECR), identify strategic priorities and ensure that local strategies are consistent with provincial/LHIN messaging/strategies.
South East Information Users Group (Chair) (SEISUG)	South East DMCs and ITs discuss regional implementation strategies for the electronic health record, develop reporting tools for the collection and analysis of statistical data reports including MSAA, CDPM and Stroke Prevention. Works closely with the SE LHIN on the integration of the provincial e-Health Strategy. The Chair reports directly to the SE CHC Executive Directors monthly.	e-Health	June 2008	Horizontal	Shared resources	Committee ensures that Gateway CHC priorities are linked to provincial e-health initiatives and SE LHIN initiatives and timelines. Coordinates timely statistical data reports for sector evaluation and performance monitoring. The Chair of SEISUG is the Gateway DMC.
Eastern Region Data Consortium – Champlain/South East	Comprised of CHC representatives from each region (two from each area): Executive Director, Health Planner, Data Management Coordinator, Information Technologist and the shared RDSS (Regional Decision Support Specialist).	e-Health	2006	Horizontal	Shared resources – Gateway ED and Gateway DMC represent southeast	Identifies, plans, evaluates and coordinates data reports that support best practice. Eastern Region Working Group reports to Eastern Region Data Consortium.
Eastern Region Data Consortium Working Group (Champlain/SE)	Consortium Working Group consists of DMCs and 3 Health Planners from the eastern region who develop standardized indicators that measure the work of CHCs in 3 key areas: access to care, chronic disease management, client demographics and health promotion. Data entry rules and definitions are created to support each indicator.	e-Health	2006	Horizontal	Shared resources	CHCs can assess performance across the eastern region and make strategic decisions based on results. Promotes the standardization of definitions, data entry rules and collecting techniques for consistency.

Gateway Community Health Centre
Service Integration Partners 2009-2010

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SYSTEM NAVIGATION						
Hastings Children's Aid Society	Gateway offers support to clients by providing counseling in child custody matters, liaising with the CAS, offering parenting skills courses to clients referred by the CAS, and facilitating supervised parent/child visitation locally.	Mental Health Early Years	Since 2002	Vertical	From within existing Gateway budget.	Gateway's Crisis Intervention Worker provides support to parents and children through counseling, education and liaising with CAS case managers. The CAS has access to space at Gateway to facilitate a local parent/child visitation.
Life Labs Medical Lab Services – Belleville (test specimens & electronic results)	Life Labs picks up specimens from Gateway daily and results are returned electronically for incorporation into electronic client record (ECR). GCHC provides staff for phlebotomy service.	Access to Care e-Health	Since 1990	Vertical	Lab supplies are provided by Life Labs. Staffing is from within existing salary budget.	Gateway provides access to service for its clients by performing phlebotomy on site. Specimens are picked up by Life Labs and results are returned electronically. Without this service, clients would be required to drive to Belleville for lab work. Transportation is a concern for many residents of this community. Service on site also promotes continuity of care and follow-up of issues.
QHC - Belleville General Hospital	Provides emergency care for clients who have been pre-assessed at Gateway. GCHC arranges appointments with various hospital departments for testing/services/treatment. BGH provides GCHC with reports on client visits to update charts and review & analyze for trends.	Access to Care Appropriate Emergency Access	Since 1990	Vertical	Referral.	Gateway health service providers will assess clients and make referrals directly with BGH emergency dept., imaging, nuclear medicine & cardio-pulmonary medicine. Test results are returned both by FAX (electronically) and in paper formats which can be scanned into the electronic client record. Prevents unnecessary emergency visits by GCHC clients.
Belleville X-Ray & Ultrasound Kente X-Ray	Independent x-ray facilities in Belleville to which GCHC clients are referred. Results are sent to GCHC electronically (by FAX).	Access to Care	Since 1990	Vertical	Referral.	Gateway refers clients to independent x-ray facilities who provide results by FAX (electronically) which can be entered into the electronic client record.
Dellars IDA Drug Store - Tweed	Close working relationship with local pharmacist to ensure accuracy in dispensing of prescriptions and availability of pharmaceuticals.	Access to Care	Since 1990	Vertical	Referral.	Gateway has established a positive working relationship with the local pharmacist who fills GCHC client prescriptions. Pharmacist consults regularly with the medical secretaries, NPs & physicians and ensures availability of required pharmaceuticals.
Plainfield Community Homes Kerry's Place – Autism Services	Residents of Vader House and Hambly House supported by Plainfield Community Homes are clients of Gateway as are residents of group homes supported by Kerry's Place.	Access to Care Mental Health	Since 1990	Vertical	Shared resources.	Gateway health service providers provide support to clients with various developmental and physical disabilities, including autism. Referrals are made as required for behavioural therapy as well as other services. Clients are usually attended at the Centre, but home visits are also made for clients unable to travel.