

Expanding Culturally and Linguistically Sensitive Health-care Services

The South East LHIN is committed to working with French language communities and the health providers serving them to ensure there is appropriate access to care in the French language. Equally, the South East LHIN will work with its Aboriginal communities to offer assistance in their efforts to ensure appropriate access to care.

Objectives:

- To establish strong working relationships with Aboriginal populations (Métis, off-reserve Aboriginal population, Mohawks of the Bay of Quinte)
- To assist identified health services providers to meet *French Language Services Act* requirements

Measures

- ❖ Percentage of identified French Language health service providers that convert to designated French language health services providers
- ❖ Designation of the South East LHIN organization as a French language service provider
- ❖ Measures for relationships with Aboriginal populations are under development

Planned Actions

- ❖ Continue engagement with Aboriginal populations.
- ❖ Establish designated French language services in Kingston.