

## Advancing System Improvement Through Boards Working Together

*The role of health-care governance is evolving in the LHIN environment, where boards are not just responsible for overseeing the management of their own organization, but also for contributing to the development and functioning of an integrated system of care. The South East LHIN will continue to nurture an environment where Boards are working together to lead and support integration and system development.*

### Objectives:

- To effectively employ collaborative governance\* to advance health-care system improvement through integration and better coordination of services
- Health service provider boards to accept fiduciary responsibilities to the health-care system
- To improve collaboration and information sharing between the LHIN and health service provider boards and among health service provider boards

### Measures

- ❖ Voluntary integration initiatives developed
- ❖ Health service provider accountability agreements signed
- ❖ Health service provider service accountability agreements targets met
- ❖ Health service provider board awareness of LHIN accountability agreements and initiatives

### Planned Actions

- ❖ Implement 1st Service Accountability Agreement (SAA) for long term care homes (April 1, 2010).
- ❖ Implement 2nd SAA for hospitals (April 1, 2010).
- ❖ Complete 2nd SAA for community health service agencies (including CCAC) (2010/11).
- ❖ Complete 3rd SAA for hospitals (2011/12).
- ❖ Complete 2nd SAA for long term care homes (2012/13).

\*Note: Collaborative governance means that the LHIN board and health service provider boards work together to achieve the common goal of ensuring the residents of the South East LHIN have access to high-quality health services when and where they need them.